

## VOLUNTEER ROLE POSTING

### Friendly Visitor

**The Salvation Army** is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.

#### Mission Statement

The Salvation Army exists to **share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.**

#### Vision Statement

We are an innovative partner, mobilized to share hope wherever there is hardship, building communities that are just and know the love of Jesus.

#### Core Values

The Salvation Army Canada and Bermuda Territory has four core values:

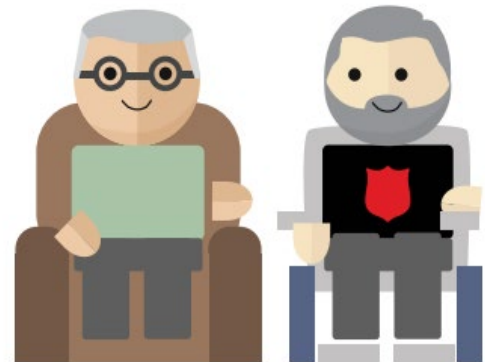
- Hope:** We give hope through the power of the gospel of Jesus Christ.  
**Service:** We reach out to support others without discrimination.  
**Dignity:** We respect and value each other, recognizing everyone's worth.  
**Stewardship:** We responsibly manage the resources entrusted to us.

#### Location:

Edmonton Centre of Hope – Supportive Living Sites

#### Time Commitment:

- Once a week
- Weekdays Only 9:30am-11:30am OR 1:30pm-3:30pm
- Long-term commitment preferred



#### Role Purpose Summary:

Are you a good listener and love to bring comfort through conversation? Do you enjoy chatting with a wide variety of people? In this highly interactive volunteer role, you will make a real difference in someone's life by providing friendly visitations and offer conversation and positive support to otherwise socially isolated individuals.

## **Working Conditions:**

The work environment is typically agreeable at work sites both within residential settings as well as outside and may require working under the following conditions: dealing with potentially disagreeable participants

## **Key Accountabilities:**

- Conduct visits with persons who are isolated for a variety of reason such as physical illness or confinement
- Be warm, courteous, and approachable.
- Make eye contact and be attentive
- Provide friendly visitation and chats
- May be asked to pray or reflect with the client
- Provide a positive and reassuring outlook
- Initiate conversations with residents/program participants on a variety of topics while maintaining professional boundaries and strict confidentiality
- Be observant about resident/program participant behaviors (i.e. cues as to continue or end conversations and/or visit)

## **Qualifications:**

- Good, clear communication skills
- Ability to initiate and maintain conversation while maintaining professional boundaries
- Patient, positive disposition and a willingness to socialize and help others
- Familiarity with Geriatrics and/or vulnerable populations an asset (mental health, addictions, homelessness)
- Police Information Check with Vulnerable Sector Check mandatory for this position, cost covered by Edmonton Centre of Hope

**For more information, please contact:** **Novalee Toronchuk**  
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